MA

Moses Atine

Who am I?

Detail oriented professional with experience in Application Development, IT support and delivery, IT security, IT Audit & Assurance. A team player able to adapt to work demands. Open minded and keen to learn.

Work History

The National Information Technology Authority Uganda (NITA-U), Plot 7A Rotary Avenue (former Lugogo Bypass) – Kampala

Certification officer
06/2019 - Current

- Support the administrative, operational activities under the NITA-U audit function.
- Support implementation, maintenance and enforcement of regulations, standard operating procedures, policies and processes for certification.
- Support planning, scheduling, conducting of conformity assessments i.e. certification audits and inspections.
- Provide support to the complaints and appeal handling process.
- Support the reporting process i.e. audit and inspection reports, periodic reports.
- Build and maintain excellent professional working relationships with the IT certification stakeholders.
- Support the registration of IT service providers.
- Guide and facilitate the IT service provider's application process.
- Support the upload and issuance of certificates to qualified IT service providers.

Comtel Integrators Africa, Plot 47A Upper Kololo – Kampala

IT security analyst | Presales Consultant
08/2018 - 5/2019

- Acted as a subject matter expert for all Confidential products throughout the sales lifecycle.
- Lead and executed product demonstrations, proof of concepts, and other pre-sales activities with a focus on improving the sales pipeline.
- Enabled partners to properly demonstrate and sell Confidential products.
- Provided company and product presentations for customers and groups of all sizes.

E: atinemoses@outlook.com
H: +256781 290633
C: +256752 018861
A: Cycad Palm Rise, Akright City, Bwebajja, Kampala

Skills

- IT Audit, Security & Assurance
- Tier 1, 2 & 3 support
- Leadership and management
- Technical Training & Support
- Time-management
- Attention to detail
- Team player

Education

ISBAT university, 2020 – 2022
Lugogo bypass, Opp. Lugogo House
Master of science in Computer Science (Data Science)

Victoria University, 2015
Plot 1-13 Jinja Road, Kampala
BSc. Computer Science: Computer Science

Certifications

ISO 20000 Lead Auditor training
ISO 27001 Lead Auditor training
Certified Information Systems Auditor (CISA) Training
ITIL V4 Foundation

- Identified current and future customer needs by establishing a personal rapport with potential and current customers to better understand and fulfill their cyber security needs.
- Provided technical information regarding cyber security solutions via sales calls as well as in-depth technical demonstrations. Configured Proof of Concepts (POC's) to demonstrate product value, demonstrate use cases and achieve technical wins. Assisted in both pre-sale and initial post-sale deployments.

Victoria University - IT Officer

08/2014 - 09/2017

- Assessed infrastructure on a regular basis to ensure it continued to meet required demands.
- Enhanced technical support for clients both internal and external by creating an automated form to track and document client items.
- Provided Tier 1 support and managed daily operations of the IT department.
- Set-up and configured audio-visual equipment for use at meetings and conferences, including videoconferencing equipment.
- Developed new strategies and IT procedures to increase efficiency, enhance workflow and improve client satisfaction.
- Designed and implemented checklist procedures to identify old components that needed replacements.
- Coordinated the needs of the different departments, remote employees, vendors and contractors.
- Protected customer data from outside infiltration through encryption, secure data storage.
- Performed installations of new hardware and software and trained employees on their use.
- Managed and maintained the university database. Performed optimization for analytical and report functions.
- Offered suggestions and planned for possible upgrades and changes within the IT department.
- Improved communication within the department by developing a strong open line of communication throughout the university to better improve support to the students, colleagues and clients.